Job Description for cLEAR Audiologist

Job Title: cLEAR in-house audiologist

Description: The cLEAR in-house audiologist is responsible for assisting in recruiting, educating, and supporting audiologists both nationally and internationally to become cLEAR Hearing Healthcare Providers (HHPs) and for serving as a remote HHP for patients who do not have a local audiologist. The audiologist will be the primary point of contact for cLEAR HHPs, helping them to use the cLEAR website, enroll patients, and implement the cLEAR program of customized hearing healthcare. For direct users, the audiologist will provide auditory training lesson plans, write emails about progress, and maintain a cLEAR community bulletin board. Duties will include providing basic technical support, reporting challenges and successes to management, monitoring potential problems and issues, participating in HHP training, and actively contributing to the growth of this new start-up company.

Duties:

- Serve as the cLEAR in-house audiologist for patients who do not have a local hearing healthcare provider and provide excellent remote audiological support and guidance following the best practices of AAA and ASHA.
- Recruit audiologists to become cLEAR HHPs.
- Provide “concierge onboarding” of new cLEAR HHPs, which means interacting with them via email, setting up times to talk with them on the phone, and walking them through the set-up process of cLEAR so they can successfully enroll their patients and so they can get their staff up and running with minimal hassles.
- Troubleshoot and help solve technical problems presented by HHPs.
- Participate in planning, organizing, and conducting regional workshops to train cLEAR HHPs.
- Organize and maintain customer management tool.

Requirements (Skills, talents, abilities):

- An energetic “can-do” attitude.
- A strong entrepreneurial spirit and instinct.
- Strong organizational skills and an ability to manage a myriad of tasks at once.
- Excellent oral and written communication skills.
- A desire to practice audiological skills in a business setting.
- A sense of humor and charisma.
- An ability to work independently and with initiative.

Requirements (Education, certification, experience)

- An AuD degree
- CCC-A certification
- Previous sales experience

Salary:

- Commensurate with experience
- Opportunity for performance-based bonuses and incentives

To apply, please contact Dr. Nancy Tye Murray, nmurray@wustl.edu